

Wren Beach Rentals
Ocean Sunrise Rental Guest Agreement

This is a rental agreement between Wren Beach Rentals, property manager, and _____, renter(s), regarding **Ocean Sunrise**, located at **4030 Coastal Highway (A1A), St. Augustine, FL 32084**.

Reservation/Payment: For rentals lasting 1 week or less, a \$500 deposit is due within 5 business days from the time that you make your reservation. For rentals exceeding 1 week, a \$500 per week deposit is required. The remaining rental balance is due within 8 weeks prior to your arrival date. If a reservation is made within 60 days of your stay, the full payment is due at the time of booking.

Damages: An accidental damage waiver is included in your Wren Beach Rental reservation. The damage waiver covers up to \$1000 of accidental damage per stay. All damage, outside of what is deemed normal wear and tear, must be reported prior to your departure. If damage is not reported, this waiver is void. Should Wren Beach Rentals deem the damage to be intentional, the guest will be held responsible for the repair, replacement, and/or cleaning. Upon arrival, guests should inspect the property and report any noticeable damages as soon as possible.

Events: Please inquire about event friendly homes when making a reservation. Otherwise, no parties or large gatherings are permitted in our homes at anytime. We reserve the right to refuse rental, cancel an existing reservation or terminate occupancy without refund if, in our opinion, your actions will be detrimental to the property.

Cancellations: When a reservation is made, refunds are made ONLY if the house becomes uninhabitable OR if the owners are able to re-rent the house for the same period and amount as the original booking. If a portion of the rental time is re-booked, a pro-rata refund will be made. All refunds due to renter-initiated cancellations are subject to a 10% administrative fee. We encourage you to obtain trip cancellation insurance. Several companies are listed on our web site.

Hurricane Policy: Hurricane refunds will be issued only if the National Weather Service orders a mandatory evacuation in our immediate area (St. Augustine to Jacksonville). When a mandatory evacuation order is given, we will refund (a) any unused portion of rent from a guest currently renting the house; (b) any unused portion of rent from a scheduled renter who wants to arrive after the hurricane order is lifted; or (c) any advance rents collected for a renter scheduled to arrive during the mandatory evacuation period.

Smoking: All of our homes are non-smoking. Dispose of butts appropriately when smoking outside.

Pets: The homeowners of Ocean Sunrise are highly sensitive to pet dander. Therefore, absolutely **NO** pets are allowed.

Check-In Procedure: Check-In begins at 4 pm on the day of your arrival. Instructions will be provided with the Welcome Packet once all rent and fees have been paid. No early arrivals without the permission of the property manager.

Check Out Procedure: Check Out is at 10 am on the morning of your departure. Please vacate the home by 10 am to allow us proper time to prepare the home for the next arrival. Guests are required to: remove all food products (from the pantry, fridge and freezer), start at least one load of laundry (sheets, towels), load and start the dishwasher, and bag all trash. We'll take care of the rest!

Furnishings: Each beach house is privately owned and reflects the individual owner's personal taste. All homes are equipped with basic items such as TV, bed spreads, pillows, mattress pads, cookware, flatware, microwave, toaster blender and coffee maker. Specialty items vary. All homes come equipped with a gas grill. Propane gas will be provided.

Phones: Local calls and emergency dialing are permitted, however long distance service may not be provided.

Parking: Park in the paved areas only. Parking on the grass is absolutely prohibited. Parking on the grass will damage the lawn and buried gas and septic systems. Ocean Sunrise can accommodate up to 4 vehicles.

I have read and agree to the above conditions of the Wren Beach Rentals Guest Agreement.

Renter signature

Date

